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USER'S MANUAL
Part 2

5.8 GHz Cordless Telephone Answering System 3358 with Caller ID/Call Waiting

For Customer Service Or Product Information, Visit Our Website At
www.telephones.att.com

Please also read
Part 1 — Important Product Information

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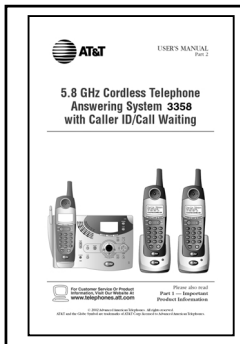
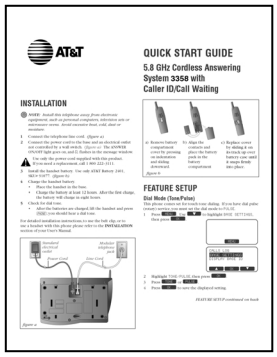
BEFORE YOU BEGIN

Parts List

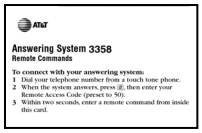
Your box should include:



This User's Manual



Quick Start Guide

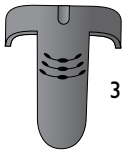

AT&T
Answering System 3358
Remote Commands
To connect with your answering system:
1 Dial your telephone number from a touch tone phone.
2 When the system answers, press #, then enter your Remote Access Code (preset to 50).
3 Within two seconds, enter a remote command from inside this card.

Wallet Card

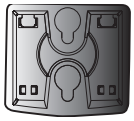
2 Remote Chargers

Base Unit

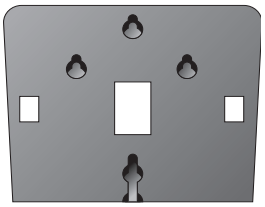
3 Cordless Handsets



3 Belt Clips

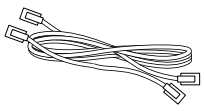


3 NiMH Battery Packs

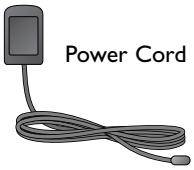


Wall Mount Adapter

2 Remote Charger Wall Mount Adapters



Telephone Line Cords



Power Cord

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About Caller Identification (Caller ID)

This product has a Caller ID with Call Waiting feature that works with service from your local phone service provider.

Caller ID with Call Waiting lets you see who's calling before you answer the phone, even when you're on another call.

You may need to change your phone service to use this feature. Contact your phone service provider if:

- You have both Caller ID and Call Waiting, but as separate services (you may need combined service)
- You have only Caller ID service, or only Call Waiting service
- You don't subscribe to any Caller ID or Call Waiting services.

You can use this product with regular Caller ID service, and you can use this product's other features without subscribing to either Caller ID or combined Caller ID with Call Waiting service.

There are fees for Caller ID services, and they may not be available in all areas.

This product can provide information only if both you and the caller are in areas offering Caller ID service, and if both telephone companies use compatible equipment.

About the Calls Log

This phone assigns each incoming call a number from 1 to 50 at the handset. The most recent call will have the lowest number. When the memory is full, the oldest call information is deleted to make room for new incoming call information. See CALLER ID OPERATION, beginning on page 41, for more details.

If you answer a call before call information appears on the screen, it will not appear in the calls log.

About Adding Handsets

This product is compatible with the AT&T 5800 Expansion Handset. You may register a total of six handsets to this telephone system (Model 5800 Handset sold separately). Follow the instructions provided with the additional handset(s) for installation and registration.

NOTE: Although you can register up to six handsets, only four can be used at one time.

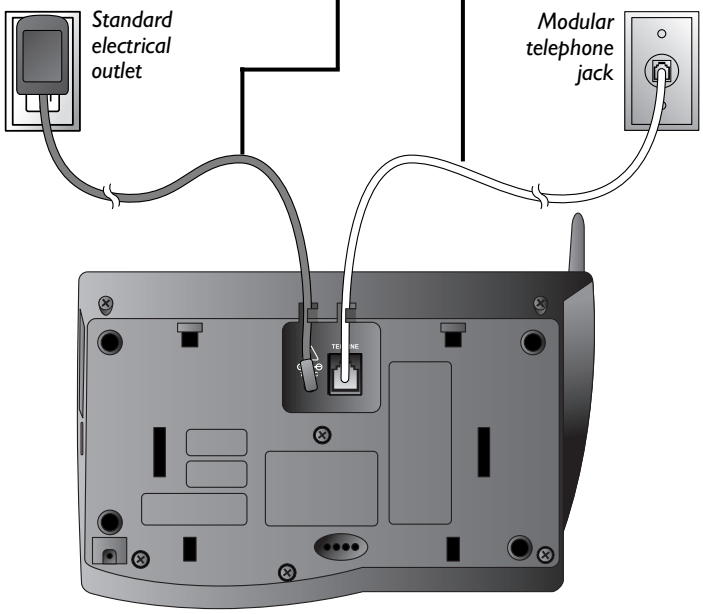
INSTALLATION

Table/Desk Installation

NOTE: Install this telephone away from electronic equipment, such as personal computers, television sets or microwave ovens. Avoid excessive heat, cold, dust or moisture.

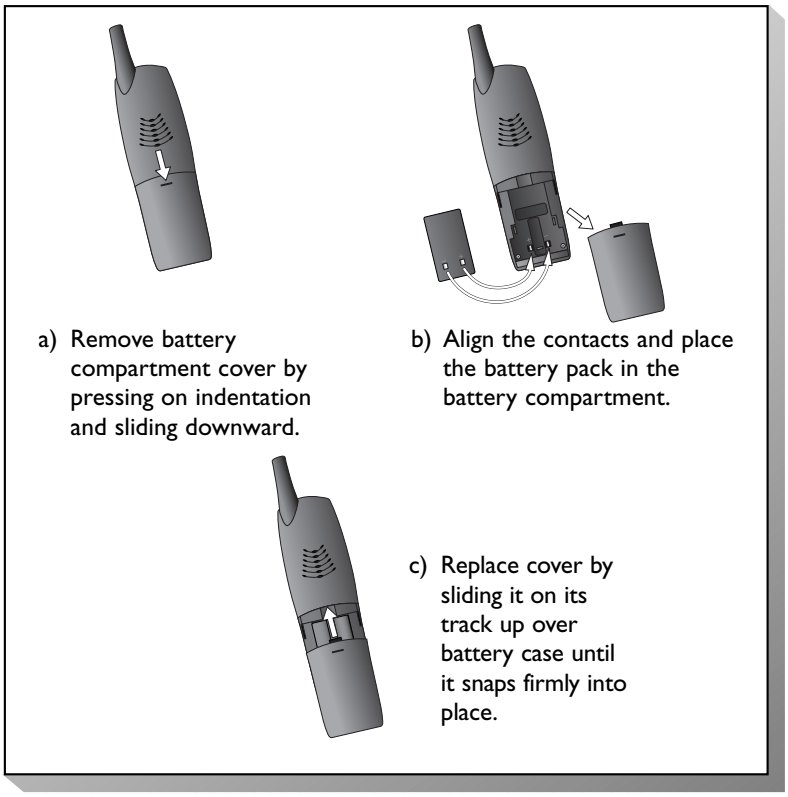
1 **Connect the telephone line cord.**

2 **Connect the power cord.**
CL *flashes in the message window.*



Use only the power cord supplied with this product. If you need a replacement, call 1-800-222-3111.

3 Install the handset battery.
Use only AT&T Battery 2401, SKU# 91077.



a) Remove battery compartment cover by pressing on indentation and sliding downward.

b) Align the contacts and place the battery pack in the battery compartment.

c) Replace cover by sliding it on its track up over battery case until it snaps firmly into place.

4 Charge the handset battery.

- Place the handset in the base or remote charger.
- Charge the battery at least 12 hours. After the first charge, the battery will charge in eight hours.

5 Check for dial tone.

- After the batteries are charged, lift the handset and press PHONE; you should hear a dial tone.

About Handset Registration

1 The cordless handsets that came with your system are automatically registered as Handset 1,Handset 2, and Handset 3. There is no need to re-register.

2 You may register up to a total of six Expansion Handsets to this telephone system(Model 5800 handset sold separately).

3 Additional handsets will be assigned Handset 4, Handset 5, and Handset 6.

4 When you install the handset battery pack, the handset will display SEARCHING FOR BASE (if it's registered) or ENTER BASE ID (If it has not been registered).

Register an Additional Handset(Model 5800 Handset)

1 Make sure to charge the handset battery pack at le 12 hours.

2 At the cordless handset,press the softkey under NEW.

3 Enter the 15-digit Base Unit ID Code located on the underside of your Model 3358 base.

4 Use the softkey to select OK. The screen displays PLEASE WAIT!!.

5 After about 45 seconds, the screen displays FOUND BASE. If the handset displays BASE BUSY TRY LATER, the base is in use.

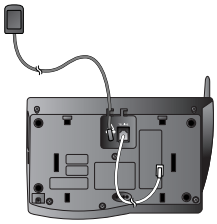


figure a

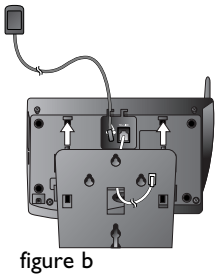


figure b

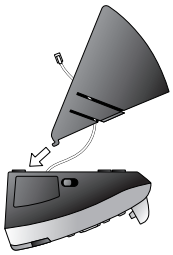


figure c

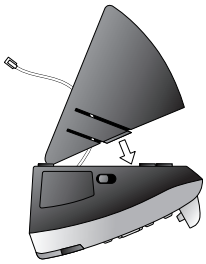


figure d

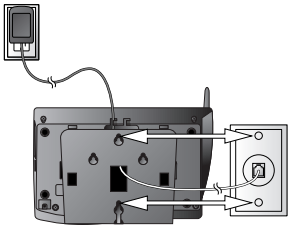


figure e

Wall Installation

1. **Connect the power cord and telephone line cord to the underside of the base, as shown** (figure a)**.**
2. **Position the mounting bracket as shown** (figure b)**.**
3. **Feed the telephone line cord through the hole in the center of the mounting bracket** (figure b)**, align the bracket with the base, and slide it into the hole on the base as shown** (figure c)**.**
4. **Lock the mounting bracket in place** (figure d)**.**
5. **Plug the telephone line cord into a modular wall jack, and mount the base on the wall** (figure e)**.**
   a) Align holes on base with mounting studs on wall jack.
   b) Place power cord as shown.
   c) Pull base down on mounting studs until it locks into place.
6. **Plug the power cord into an electrical outlet not controlled by a wall switch** (figure e)**.**

   Use only the power cord supplied with this product. If you need a replacement, call 1-800-222-3111.
7. **Follow Steps 3–5 in "Table/Desktop Installation."**

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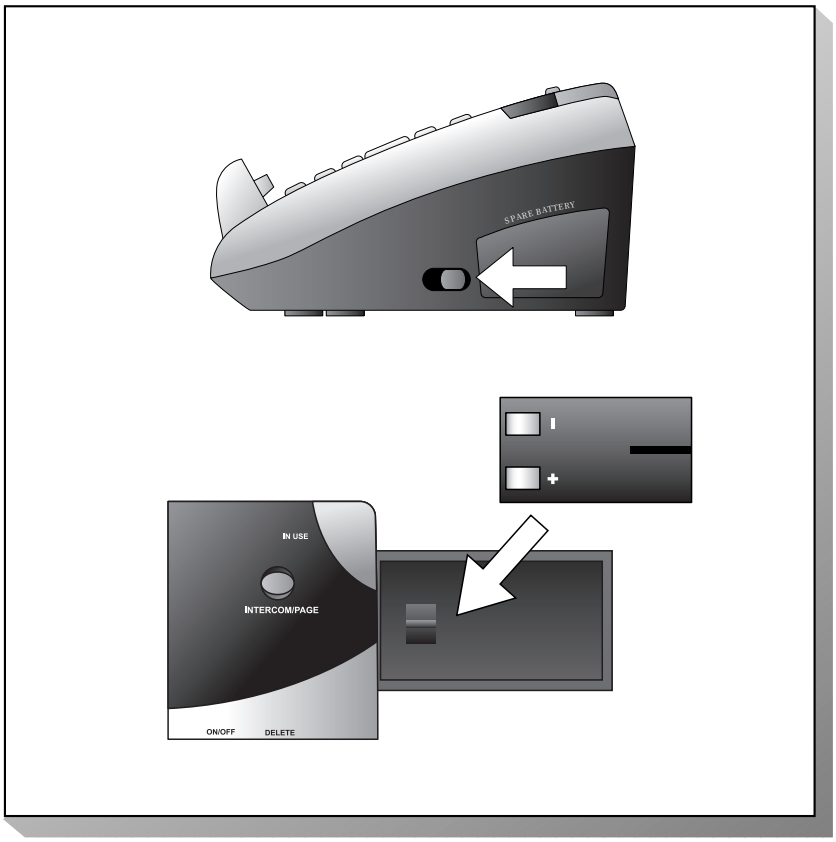
Spare Battery/Power Failure Backup

You can buy a spare handset battery (AT&T Battery 2401, SKU# 91077, sold separately) and keep it charged in the base at all times.

In the event of a power failure, a fully charged battery in the spare battery compartment will allow you to make and receive calls from the cordless handset only for up to 2½ hours.

The spare battery will fully charge in 24 hours.

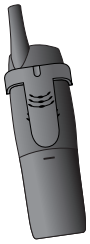


Belt Clip

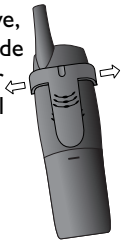
You may choose to use the optional belt clip with your handset.

a) Slide down into grooves.

b) Press tabs on belt clip into slots on back of handset to reattach.



c) To remove, lift one side with your thumbnail and push back.



Headset

You can use this telephone hands-free when you install any industry standard 2.5 mm headset . For best results use an AT&T 2.5 mm headset.

Plug the headset into the jack located on the left side of the handset (under the small rubber flap). Do not force the connection, but make sure the plug fits securely.

FEATURE SETUP – HANDSET

Feature Setup Menu

Press the softkey under MENU to enter the Feature Setup menu. Use ▲ or ▼ to choose features, then select OK to save your choice.

¥ **NOTE:** If you wait more than 20 seconds without pressing a key, the handset returns to the idle screen.

¥ **NOTE:** If you receive an incoming call while in feature setup, the phone automatically exits the menu to let you take the call.

Set Time

You can choose to set the time manually, or you can allow it to be set automatically with incoming Caller ID information.

1 Press MENU.

2 Press ▼ until the screen displays

3 Press OK. The screen displays the current time setting. Use ◄ to move the cursor, and use the keypad to change a digit. Press AM/PM to select AM or PM.

4 Press SAVE to save the displayed time.

¥ **NOTE:** To set up the answering system clock, please see ANSWERING SYSTEM OPERATION on page 45 in this manual.

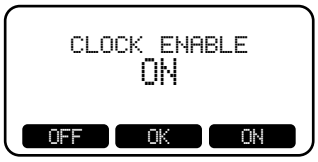
Clock Mode

You can choose to display the time when the phone is idle at the handset, or you can turn this feature off. The default setting is ON.

1 Press MENU.

2 Press ▼ until the screen highlights

3 Press OK. The screen displays



4 Press OFF or ON.

5 Press OK to save the displayed setting.

REGISTER

You can refer to page 5.

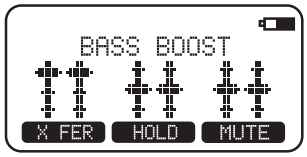
Sound Select

This telephone uses the latest acoustic receiver design, providing you with four different sound quality settings.

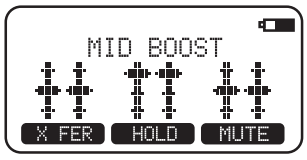
During a call, you can adjust the quality of the sound. Pressing SOUND SELECT repeatedly will cycle you through four different responses.

NOTE: The mid-boost setting is hearing-aid compatible.

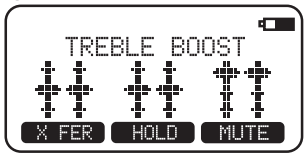
BASS – Low frequency sounds enhanced.



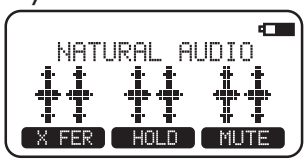
MID – Mid-range sounds enhanced.



TREBLE – High frequency sounds enhanced.



NATURAL – No frequency enhancement.

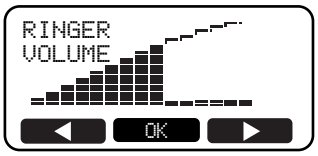


NOTE: This feature is available only on the handset, not on the speakerphone or optional headset.

Ringer Volume

Adjust the volume of the handset ringer. Setting the volume so that no bars show on the graph turns the ringer off.

1. Press MENU, then ▼ until the screen highlights **HANDSET SETTINGS**.
2. Press OK.
3. Press OK when **RINGER VOLUME** is highlighted. The screen displays



4. Press ◀ or ▶ to hear samples of ring volumes.
5. Press OK to save the displayed setting.

Ringer Melody

The Ringer Melody sets which ringer you hear when you have an outside call. The Ringer Melody default setting is ♯01; there are eight Ringer Melody selections.

1. Press MENU, then ▼ until the screen highlights **HANDSET SETTINGS**.
2. Press OK, then ▼ until the screen highlights **RINGER MELODY**.
3. Press OK. The screen displays

4. Press ◄ or ► to display desired setting. A sample of the displayed setting is played briefly.
5. Press OK to save the displayed setting. You will hear a confirmation tone.

Low Batt Tone

You can set the handset to sound a tone when battery power is low, or you can turn the tone off. Default setting is ON.

1 Press MENU, then ▼ until the screen highlights HANDSET SETTINGS.

2 Press OK, then ▼ until the screen highlights LOW BATT TONE.

3 Press OK The screen displays

4 Press OFF or ON.

5 Press OK to save the displayed setting.

Range Tone

You can set the handset to sound a tone when you are approaching the range limit, or you can turn this tone off. The default setting is **ON**.

1. Press MENU, then ▼ until the screen highlights **HANDSET SETTINGS**.
2. Press OK, then ▼ until the screen highlights **RANGE TONE**.
3. Press OK The screen displays

4. Press OFF or ON.
5. Press OK to save the displayed setting.

Keypad Tone

When this feature is on, each key press makes a sound. The default setting is **ON**.

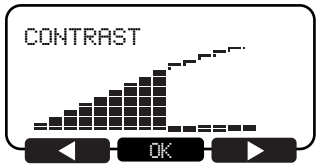
1. Press MENU, then ▼ until the screen highlights **HANDSET SETTINGS**.
2. Press OK, then ▼ until the screen highlights **KEYPAD TONE**.
3. Press OK The screen displays

4. Press OFF or ON.
5. Press OK to save the displayed setting.

Set Contrast

You can adjust the screen contrast for easy viewing.

1. Press MENU, then ▼ until the screen highlights **HANDSET SETTINGS**.
2. Press OK, then ▼ until the screen highlights **CONTRAST**.
3. Press OK The screen displays



4. Press ◀ or ▶ to decrease or increase contrast.
5. Press OK to save the displayed setting.

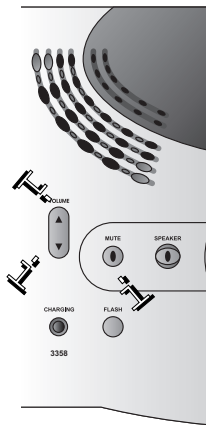
Language Setting

You can set each registered handset so the display appears in English, Spanish or French. The default setting is **ENGLISH**.

1. Press MENU, then ▼ until the screen highlights **HANDSET SETTINGS**.
2. Press OK, then ▼ until the screen highlights **LANGUAGE**.
3. Press OK The screen displays

4. Press ▼ to highlight the desired language.
5. Press OK to save the displayed setting.

FEATURE SETUP – BASE



Ringer Volume

1 Make sure the base Speakerphone is off.

2 Press and hold MUTE, then press VOLUME ▲ or ▼ to adjust the ringer volume. You will hear a sample of the ringer volume setting.

NOTE: The lowest volume setting is off.

3 Release MUTE to save your setting.

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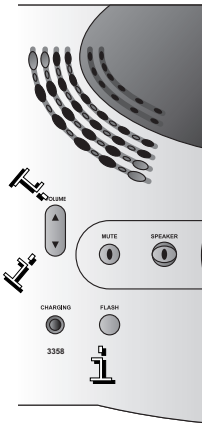
Ringer Melody

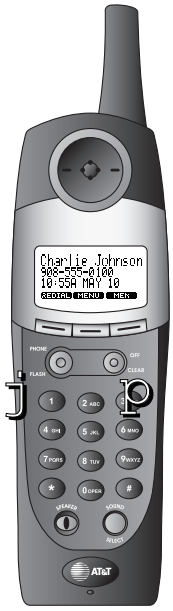


1 Make sure the base Speakerphone is off.

2 Press and hold FLASH, then press VOLUME ▲ or ▼ to change the ringer melody. You will hear a brief sample of the selected melody.

3 Release FLASH to save your setting.

TELEPHONE OPERATION



Make a Call

At the Handset

1. Press PHONE, then dial the number
   — OR —
   Dial the number, then press PHONE.
2. To end the call, press OFF or place the handset in the base.

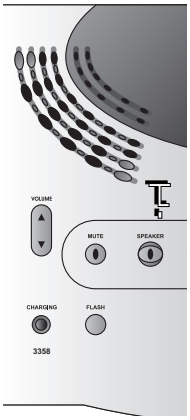
Answer a Call

At the Handset

1. To answer a call, press any key except OFF and softkeys.
2. To end the call, press OFF or place the handset in the base.

At the Base

1. Press SPEAKER to answer a call.
2. To end the call, press SPEAKER again.



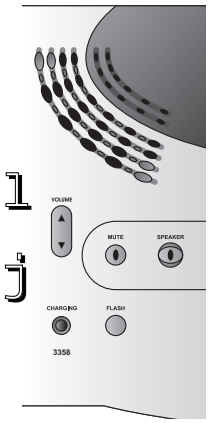
Volume

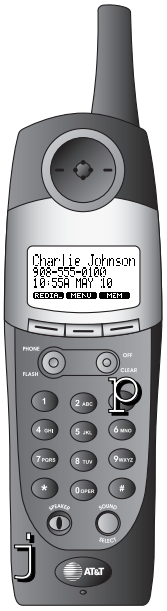
Handset

You can adjust the volume of what you hear through the handset during a conversation by pressing VOLUME ▲ or ▼ on the right side of the handset. You will hear a special tone when you reach the highest or lowest setting.

Base Speaker

Press VOLUME ▲ or ▼ to adjust the base speaker volume while on a call. You will hear a special tone when you reach the highest or lowest setting.





Handset Speakerphone

When the handset speakerphone is activated, you can use the phone hands-free. Stand the handset on a flat surface (not in the base) and continue your conversation.

¥ **NOTE:** For best performance, use the handset speakerphone in a quiet location with the handset facing you from no more than four feet away.

Make a Call

1. Press SPEAKER, then dial the number
   — OR —
   Dial the number, then press SPEAKER.
2. To end the call, press OFF
   — OR —
   Place the handset in the base.

Answer a Call

1. Press SPEAKER to answer a call.
2. To end the call, press OFF
   — OR —
   Place the handset in the base.

Switch Between Handset and Speakerphone

While on a call you can press SPEAKER to switch to speakerphone. While on a speakerphone call, press SPEAKER to return to the handset earpiece.

¥ **NOTE:** If you press PHONE while you are on the speakerphone, you will flash the call.

Redial

The last ten phone numbers dialed at the handset are stored in redial memory.

1. Press REDIAL then press ▲ or ▼ to scroll through the numbers in redial memory.
2. Press PHONE or SPEAKER to dial the highlighted number.
3. Press OFF to end the call.

Save a Redial Number

1. Press REDIAL.
2. Press ▲ or ▼ until the screen displays the number you want to save, then press SELECT.
3. Press SAVE. The screen displays ENTER NAME.
4. Using the chart on page 37, enter the name associated with the redial number, then press SAVE. The screen displays ENTRY HAS BEEN STORED! and gives a confirmation tone.

Delete a Redial Number

1. Press REDIAL.
2. Press ▲ or ▼ until the screen displays the number you want to delete.
3. Press SELECT.
4. Press ERASE. You will hear a confirmation tone.

Flash/Call Waiting

If you subscribe to Call Waiting service with your local telephone service provider, you can answer a new incoming call without losing your current call.

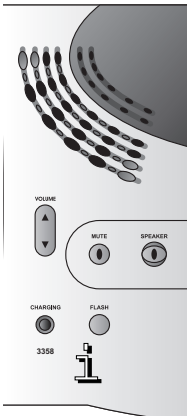
Handset

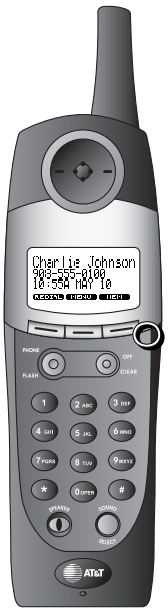
1. Press PHONE/FLASH to connect to the new call when you receive a call-waiting signal.
2. Press PHONE/FLASH again to return to the original call.

NOTE: Use PHONE/FLASH to access other phone company subscriber services, as described by your provider.

Base

1. Press FLASH to connect to the new call when you receive a call-waiting signal.
2. Press FLASH again to return to the original call.





Mute

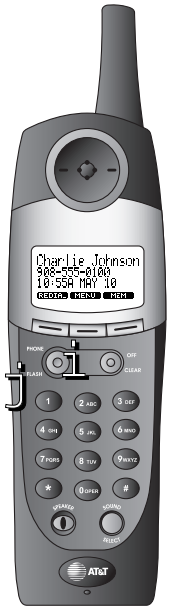
Handset

1 During a telephone conversation, mute the handset microphone by pressing MUTE. The other party will be unable to hear anything on your end. The screen displays

2 To return to two-way conversation, press MUTE again.

Base

Press MUTE on the base to prevent the other party from hearing you. Press MUTE again to return to two-way conversation.



Hold

Handset

NOTE: When a call is on hold, the screen displays CALL ON HOLD. If the clock feature is on, this message will be displayed for five seconds, then return to the clock display with **H** on top of the screen.

After five minutes, the handset will ring to remind you there's a call on hold. If you do not answer the ring, the call will be disconnected.

1 While on a call, press HOLD. You can now use the intercom if you wish (see page 34).

2 To return to the call, press PHONE again.

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DISPLAY SCREEN MESSAGES

SCREEN DISPLAYS:	WHEN:
INCOMING OUTSIDE CALL	You have an incoming phone call (without Caller ID).
INTERCOM FROM [PARTY NAME]	You have an incoming intercom call from [PARTY NAME], for example HANDSET 2. Once an intercom call is underway, the handsets will show the icons of the participating parties.
LOW BATTERY	The handset battery is low.
EXTENSION IN USE	Another phone on this line is in use.
PARALLEL SET IN USE	Both this phone and another phone on this line are in use.
SEARCHING FOR BASE	The handset is out of range.
REJECTED BY BASE	The base refuses to accept the handset, either because it is in use by six handsets, or the handset registrations on the base have been deleted.
FOUND BASE	The handset has finished SEARCHING FOR BASE and has made the link.
LINE IN USE	Another device of the phone system is using the telephone line; for example, if the base is using the line, the handsets will all show this message.
[XX] NEW CALLS	The number of distinct unanswered calls with Caller ID which have not been viewed in the calls log.
CALL ON HOLD RING BACK!	A call on hold has been on hold for five minutes; pick up the call again.
CHECK AC POWER	The base is being powered by the spare battery rather than by AC from a wall outlet; check that the base is properly plugged into a working electrical outlet.

HANDSET ICONS

THIS ICON:	INDICATES
	Line In Use indicator On steadily with no number next to it when another phone on this line is in use. On steadily with one or more numbers next to it, indicating which extensions are using the line. For example, indicates that Handset 1 and Handset 2 are on an outside call.
	Intercom indicator On steadily with the extension numbers currently on an intercom call. For example, indicates that the Base and Handset 2 are on an intercom call.
	Battery indicator When the handset is removed from the charger, this lets you know the level of charge in the battery pack, from Full ( ) to Empty ( ). Cycles (Low, Medium, and Full) when Handset battery is charging. Flashes when a low battery condition is detected.
	Ringer Off indicator is displayed when the ringer is turned off.
E	**Enhanced Mode indicator** On steadily when active handset is in Enhanced mode. The handset will enter Enhanced mode automatically when in an area with interference.
M	**Mute indicator** On steadily when the handset microphone is muted.
H	**Hold indicator** On steadily when the line is on hold.
	Handset Registration indicator is displayed when a handset is either not registered, or searching for the base unit.
0 – 6	**Handset indicator** Number is displayed to show which set is in use.
T	**Answering indicator** The answering system is answering an incoming call.

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BASE LIGHTS

LIGHT	STATUS:	INDICATES:
IN USE	on	Handset or base is on a call
IN USE	flashing	Extension is in use
SPEAKER	on	Speakerphone is in use
SPEAKER	flashing	HOLD function is activated
ON/OFF	on	Answering system is on
ON/OFF	off	Answering system is off
CHARGING	on	Handset is in the base charging
PLAY/STOP	flashing	New messages in this mailbox
PLAY/STOP	on	Old or reviewed messages in this mailbox
PLAY/STOP	off	No messages in this mailbox
MUTE	on	The base microphone is muted

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TONES AND WHAT THEY MEAN

TONE:	INDICATES:
Three quick beeps	Battery charge is low
One beep	Handset registration is complete **— OR —** A programming command is successfully completed
One long beep	Indicates an error in programming
Two beeps	Handset is out of range of the base

INTERCOM OPERATION

Intercom Calls

You can make intercom calls between handsets and the base.

NOTE: The intercom feature is not available when the base speakerphone is in use.

From Base to All Handsets

1. Press INTERCOM/PAGE on the base to page all handsets.

From Handset to Base

1. Press MENU, then press ▼ until INTERCOM is highlighted.
2. Press OK.
3. Press ▼ until BASE is highlighted, then press OK.

From Handset to Handset

1. Press MENU, then press ▼ until INTERCOM is highlighted.
2. Press OK.
3. Press ▼ until the desired handset is highlighted, then press OK.

From Handset to Base/Handset(s)

1. Press MENU, then press ▼ until INTERCOM is highlighted.
2. Press OK.
3. Press ▼ until GLOBAL PAGE is highlighted then press OK.

Answering Intercom

At handset, press any key except OFF and softkeys.

At base, automatically answered.

End Intercom

At handset, press OFF.

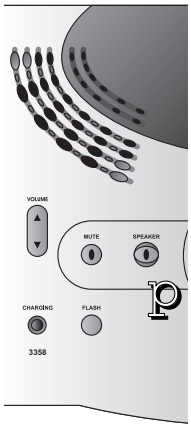
At base, press SPEAKER.

To Answer an Incoming Call While Intercomming

If an incoming call is received while you are using the intercom, you will hear a beep and the screen will display call informations as usual for 10 seconds.

To end the intercom call and answer the incoming call:

- Press OFF twice on the handset.
- Wait for the handset or the base to ring, then press any key (except OFF and softkeys) on the handset or SPEAKER on the base to answer the call.

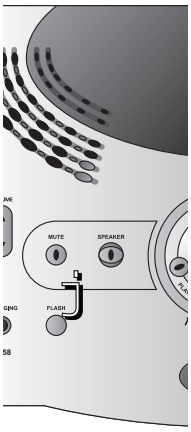


To conference the incoming call with the intercom call:

- Press PHONE on the handset to conference the outside line with the two handsets.

  — OR —

  Press PHONE on the handset or press SPEAKER on the base to conference the outside line with the base and the handset.



Blind Call Transfer

You can transfer a call from one handset to another.

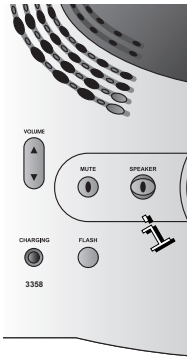
From the Handset

1. Press XFER, then use ▼ to highlight where you want the call transferred.
2. When the desired destination is highlighted, press OK to transfer the call.

NOTE: An unanswered call will ring back to the originating handset if not answered within 30 seconds. If the originating handset does not pick up call within 30 seconds, the call will be disconnected.

Announced Call Transfer

1. Press HOLD to put the call on hold.
2. Press MENU, then use ▼ to highlight INTERCOM. Press OK, then use ▼ to highlight call destination, then press OK again.
3. When the handset or base answers, announce the caller.
4. Press OFF on the handset or SPEAKER on the base to end the intercom call.
5. Press PHONE (on the receiving handset) or SPEAKER (on the receiving base) to pick up the call on hold.



Conference Calling

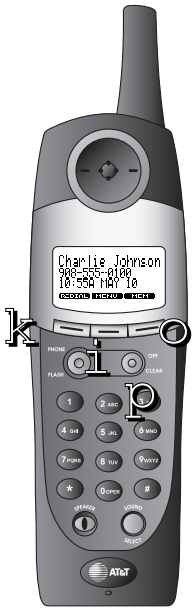
1 If one handset is already on a call, you can connect a second handset or base to the call by pressing [PHONE] on the second handset or [SPEAKER] on the base.

2 Disconnect either or both handsets by pressing [OFF].

— OR —

Disconnect the base by pressing [SPEAKER].

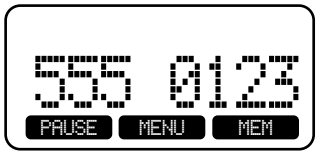
PHONE BOOK



This telephone can store up to 50 telephone numbers with names. Each number can be up to 32 digits long and each name can be up to 16 characters.

Store a Number and Name in Phone Book

1 Enter the number you want to store. The screen displays the number you enter. To delete a digit, press OFF/CLEAR; to clear the screen, press and hold OFF/CLEAR.



2 Press MEM. The screen displays

3 Use the keypad and the chart on page 37 to enter the name

To add a space, press ▶. To delete a character press CLEAR.

4 Press SAVE. The screen displays

Keypad Characters

Dial Key	Presses 1	2	3	4	5	6	7	8	9
1	&	'	,	.	!				
2	A	B	C	a	b	c	2		
3	D	E	F	d	e	f	3		
4	G	H	I	g	h	i	4		
5	J	K	L	j	k	l	5		
6	M	N	O	m	n	o	6		
7	P	Q	R	S	p	q	r	s	7
8	T	U	V	t	u	v	8		
9	W	X	Y	Z	w	x	y	z	9
0	0								
*	*								
#	#								

Dial a Number in Phone Book

1 Press MEM. The screen displays

2 Press ▲ or ▼ to scroll through memory in alphabetical order

— OR —

Enter the first letter of a name (then ▲ or ▼, if necessary) to display the name you're searching for

— OR —

Press FIND, then enter the first few letters of the name you're searching for and press FIND again.

3 Press PHONE or SPEAKER to dial the displayed number.

Edit a Number/Name in Phone Book

1 Press MEM. The screen displays

2 Press ▲ or ▼ to scroll through memory in alphabetical order

— OR —

Enter the first letter of a name (then ▲ or ▼, if necessary) to display the name you're searching for

— OR —

Press FIND, then enter the first few letters of the name you're searching for and press FIND again.

3 Press EDIT twice. The handset displays

4 Press NAME or NUMBER, depending on which you want to edit.

5 Press ▶ to move the cursor to the character or digit you want to edit, then enter the corrections as needed. Press MORE or BACK to toggle between DEL, SPACE or PAUSE functions if necessary.

6 Press SAVE to save changes. The screen will display the updated entry.

— OR —

Press OFF to exit without saving.

Delete a Number/Name in Phone Book

1 Press MEM. The screen displays

2 Press ▲ or ▼ to scroll through memory in alphabetical order

— OR —

Enter the first letter of a name (then ▲ or ▼, if necessary) to display the name you're searching for

— OR —

Press FIND, then enter the first few letters of the name you're searching for and press FIND again.

3 Press EDIT. The handset displays

4 Press DEL. The screen displays

5 To delete only the displayed name and number, press THIS

— OR —

To delete all records, press ALL. The screen displays

6 To delete all records, press YES. To exit without deleting, press NO.

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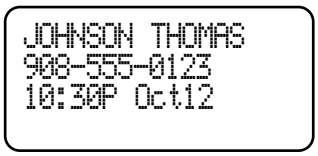
CALLER ID OPERATION

If you subscribe to Caller ID service with your local phone service provider, this phone stores all incoming calls (up to 50 at the handset) with valid Caller ID information in the calls log. Name, number, time and date information can all be stored, if they are sent with the call. Calls are automatically stored in the order they are received, with call "1" stored as the most recent call. The calls log number appears next to the date on the screen display.



NOTE: The number of new calls displayed on each handset may not be the same. For example, if you answer a call on Handset 2, it will not consider that call information as new, but the other handsets will.

If Caller ID information has been received you can see a summary of the new calls on the idle screen.

If the Clock Mode is on, the screen will be

Review Calls Log

1 Press MENU, then press OK. The screen displays the most recent call in the calls log.

2 Press ▲ or ▼ to scroll through call records.

Store Record in Phone Book

1 While the call information is displayed, press CID, then use # to scroll through dialing options, if you want to change the format.

For example: 555-1212
1-555-1212
908-555-1212
1-908-555-1212

— OR —

While the call information is displayed, press # to scroll through dialing options if you want to change the format, then press CID.

For example: 555-1212
1-555-1212
908-555-1212
1-908-555-1212

2 Press SAVE.

3 The screen displays **ENTRY HAS BEEN STORED!**

Display Dial

While you are reviewing the calls log, you can dial a number displayed on the screen. You can change the format of the number using "Dialing Options" below.

Press PHONE or SPEAKER to dial the displayed number.

Dialing Options

1 While a call record is displayed, press CID, then select OPT#.

2 Use ▲ or ▼ to highlight the number the way you want to dial it.

For example: 555-1212
1-555-1212
908-555-1212
1-908-555-1212

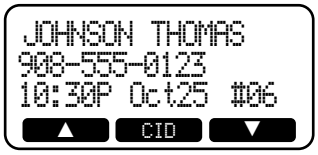
Press SPEAKER, PHONE or DIAL to dial the highlighted number.

The number of dialing options (up to four) available for each call displayed depends on the format of the original call.

Remove Call Records

Removing a Specific Call Record

1. Press MENU, then press OK.
2. Press ▲ or ▼ to scroll through call records until the call you want to delete is displayed.



3. Press CID, then press DEL. The screen displays

4. Press THIS. The call record is deleted and you hear a confirmation tone.

Removing All Records

1. Press MENU, then press OK. The screen displays the most recent call record.
2. Press CID, then press DEL.

3. Press ALL. The screen displays

4. Press YES to delete all call records or press NO to exit without deleting.

Answering system operation at the base

Audible Indicators

This system gives you voice prompts for feature operations and voice confirmations when you press a button or complete an operation.

Turn Answering System On/Off

Press [ON/OFF] to turn the system on or off. When the system is turned on, you will hear "Machine on" and the [ON/OFF] light will be lit. When turning the system on for the first time, it will use the default setting and prerecorded outgoing announcements.

Set the Clock

1. Make sure the answering system is on.
2. Press [TIME/SET]. The system announces the clock setting, then announces "To change clock, press [TIME/SET]."
3. Press [TIME/SET].
4. Press [CHANGE] until the system announces the correct day, then press [TIME/SET].
5. Press [CHANGE] until the system announces the correct hour, then press [TIME/SET].
6. Press [CHANGE] until the system announces the correct minutes, then press [TIME/SET]. The system announces the current clock setting.

NOTE: You can press and hold [CHANGE] to advance the minutes setting by tens.

About Mailboxes

This answering system has three voice mailboxes. Callers using a touch tone phone can select the mailbox in which their messages will be recorded by pressing 1, 2, or 3. All other messages will be recorded in Mailbox 1.

About Announcements

- You can record up to two different announcements — one for normal answering and one for when you've set the system to play the announcement only.
- Use normal answering when you want the system to record callers' messages. Use Announce Only when you want to give information to callers without accepting messages.
- If you choose not to record an announcement, the system answers with a pre-recorded announcement.
- The normal answering pre-recorded announcement says: "*Hello. Please leave a message after the tone*." The Announce Only pre-recorded announcement says: "*We're sorry, messages to this number cannot be accepted*."
- By setting Announce Only to on or off, you decide which announcement your callers will hear when the system answers a call (the system comes set for normal answering, with Announce Only turned off). See "Change announce only" on page 49 to change your announcement selection.

Record Your Announcement

NOTE: If you have assigned different mailboxes to different people, be sure to tell callers in your announcement to press 1, 2, or 3 to leave a message in the appropriate mailbox.

1. Press MENU until you hear "*Change announcement.*"
2. Press RECORD. After you hear "*Now recording*" followed by a beep, speak toward the base to record an announcement up to 90 seconds long.
3. Press any PLAY/STOP button to stop recording. The system plays back your recorded message.

To review your announcement at any time:

1. Press MENU until you hear "*Change announcement.*"
2. Press any PLAY/STOP button.

To delete your announcement:

Press DELETE during announcement playback. The system will use the pre-recorded announcement until you record a new one.

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Answering System Feature Setup

You can set up one feature at a time, or you can set up a feature and then move on to set up another feature.

1. Make sure the answering system is on.
2. Press and release MENU until you hear the system announce the feature you want to set. Refer to the Feature Summary chart on page 49 for a description of the features and your choices.
3. Press CHANGE to hear the feature's settings.
4. Press MENU to move on to the next feature or press a PLAY/STOP button to exit Feature Setup.

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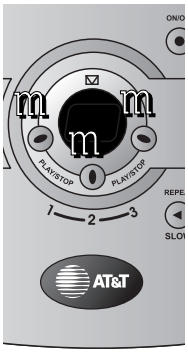
FETURE SUMMARY

Default settings indicated by *.

SYSTEM ANNOUNCES:	DESCRIPTION/DIRECTIONS:
"Change remote access code" **50 ***	Set the remote access code you will use to access features and functions of the answering system from a touch tone phone. The code can be changed to any two-digit number from 40–99. ***NOTE:*** *You can press and hold* CHANGE *to advance the remote access code in increments of ten.*
"Change message alert" **Off *** **On**	When Message Alert is turned on, the base beeps once every 10 seconds when new messages have been received.
"Change announce only" **Off *** **On**	When you turn Announce Only on, callers hear your announcement, but cannot leave a message.
"Change call screening" **On *** **Off**	When you turn Call Screening off, you will not hear incoming messages as the caller leaves them.
"Change number of rings" **2** **4 *** **6** **Toll Saver**	Choose how many times the phone will ring before the system answers a call. With Toll Saver active, the system answers after two rings when you have new messages and after four rings when you have no new messages.

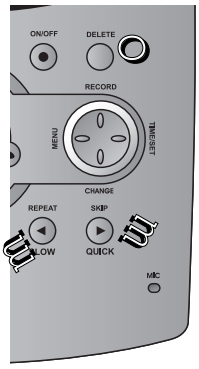
NOTE: Exit Feature Setup at any time by pressing a PLAY/STOP button.



Listen to, Save & Delete Messages

The system automatically saves your messages until you delete them, and can store approximately 15 minutes of messages, memos, and announcements (up to a maximum of 99 messages).

Before playing a message, the system announces the day and time it was received. While the message plays, the message window displays the number of the message. After playing the last message in a mailbox, the system announces "*End of messages.*" If the system has less than five minutes of recording time left, it announces the remaining time.



- To repeat a message, press and release REPEAT/SLOW.
- To playback a message at half the normal speed, press and hold REPEAT/SLOW.
- To skip a message, press and release SKIP/QUICK.
- To playback a message at twice the normal speed ,press and hold SKIP/QUICK.

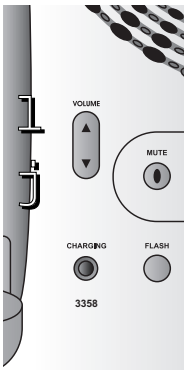
Play Messages

Press a PLAY/STOP button to play messages in a mailbox. Press again to stop playback.

Delete Messages

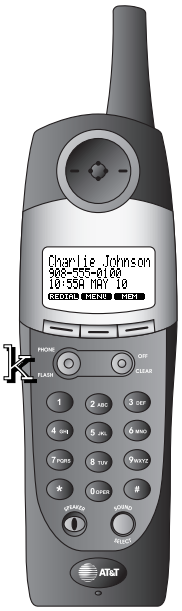
- Press DELETE to delete the message that's playing.
- To delete all messages in a mailbox, press DELETE, then the appropriate PLAY/STOP button.

NOTE: You cannot delete a message until it's been reviewed; deleted messages cannot be recovered.



Adjust Playback Volume

Press VOLUME ▲ or VOLUME ▼ to adjust the base speaker volume while playing back messages.



Call Screening/Intercept

1. Make sure the answering system and call screening are on, and set the message playback volume control above level 1 so you can hear the caller's message.
2. If you decide to take the call, press PHONE on the handset.
3. If you pick up an extension phone during the announcement and the announcement does not stop right away, press and release the telephone switchhook at the extension.

Record a Memo

You can record a memo up to four minutes long to store as an incoming message.

1. Press and release RECORD.
2. Press a PLAY/STOP button to select a mailbox for the memo. After the beep, speak toward the microphone. The message window displays the length of your memo.
3. To stop recording, press the PLAY/STOP button again.

MESSAGE WINDOW DISPLAY

WINDOW DISPLAYS:	WHEN:
0	No messages in any mailbox
1 - 99	Total number of messages in all mailboxes, or current message number during message playback.
0 - 99 ↔ F	Memory is full, or total number of messages is 99
Counting 1 to 99	Duration of announcement or memo recording (maximum announcement length is 90 seconds)
99, flashing	Length of recording is more than 99 seconds
1 - 8, steadily for one second	Indicates volume level selected when VOLUME ▲ or VOLUME ▼ is pressed
40 - 99	Current Remote Access Code (40–99) while setting
A	Announce Only mode
On or OF, steadily for one second	Displayed when any setting is changed from on or off
CL ↔ normal display	Clock needs to be set
– –	System is answering a call or is in remote operation
– –, flashing	System is in programming mode or initializing

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Connect with the Answering System

You can access many features of this system remotely from a touch tone phone.

1. Dial your telephone number.
2. When the system answers, enter your Remote Access Code (preset to 50). The system beeps once and then announces the number of new messages.
3. Enter a remote command (see "Remote Access Commands" on page 55).
4. Press ✱ 0 to exit remote operation.

Voice Menu

The system has voice prompts to help you with remote operation. Press ✱ 5 to hear the menu while remotely connected to the answering system.

REMOTE ACCESS COMMANDS

FUNCTION:	COMMAND:
Play messages in a mailbox	Press #, then enter the appropriate mailbox number(1, 2, or 3). The system plays new messages. If there are no new messages, the system plays old messages.
Repeat a message	Press # 4 while message is playing; press # 4 twice back up another message.
Skip a message	Press # 6 while message is playing; each press advances another message.
Stop	Press # 5.
Save messages	Hang up.
Delete message	Press # 9 while message is playing.
Review announcement	Press # 7; system plays announcement, then beeps.
Record announcement	Press * 7; after beep, record announcement, press # 5 to stop. System plays back announcement.
Record memo	Press * 8; then mailbox number where you want memo recorded; speak after beep; press # 5 to exit.
End remote access call	Press * 0.
Turn system off	Press # 0; the system announces, "*Machine off.*" Press # 0 again to turn the system back on.
Turn system on	When system is off, it answers after 10 rings and announces, "*Please enter your remote access code.*" Enter your remote access code.

NOTE: If no key is pressed within 10 seconds of entering remote access code, the voice menu will be announced. After the voice menu announcement, if no key is pressed within 20 seconds, the remote access call will automatically end.

BATTERIES

Battery Life

A fully charged battery provides an average talk time of about eight hours, or standby time of five days.

NOTE: Talk time and standby time may vary depending on operating conditions.

Battery Indicator

Ten to fifteen minutes before the battery charge indictor gets too low to operate the handset, an empty battery icon ( ) will flash on the screen, you'll hear three short tones, and the screen will display LOW BATTERY.

If you continue to use the handset without charging the battery or replacing it (you can purchase a spare battery separately), the handset will turn off automatically when there is no longer sufficient power.

NOTE: Monitor the battery icon to make sure your battery is sufficiently charged.

Charge the Handset Battery Pack

- After a low battery indicator, the handset battery needs to be charged.
- Place the handset in the base so the CHARGING light goes on. The battery pack is typically charged in eight hours.
- If you repeatedly get a low battery indicator, even after eight hours of charging, the battery should be replaced. Use only AT&T Battery 2401, SKU# 91077.

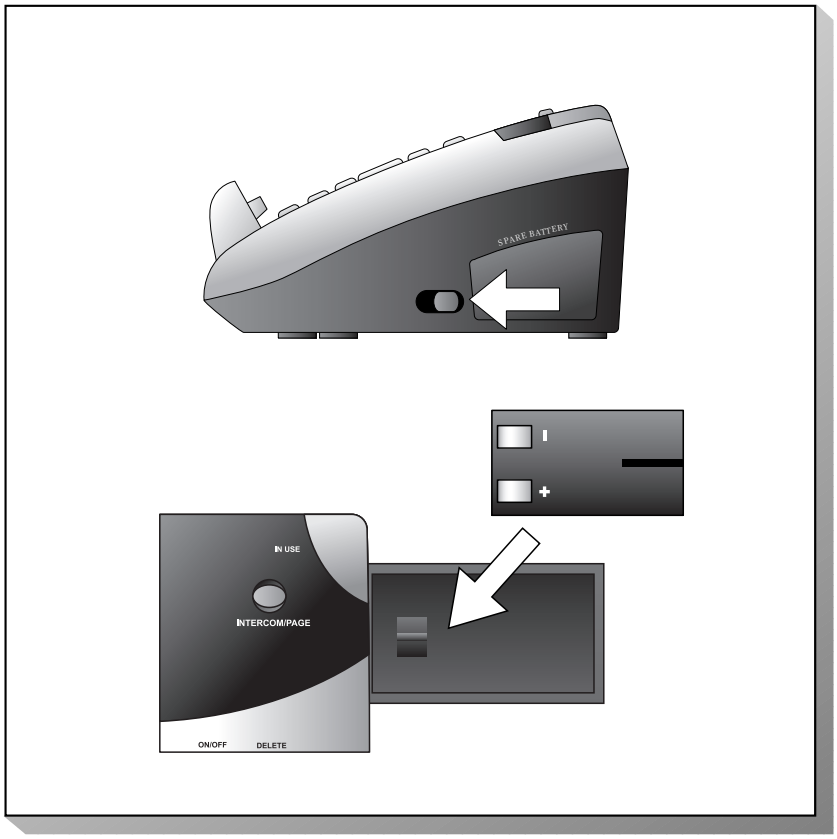
CAUTION: Charge the battery provided with or identified for use with this product only in accordance with the instructions and limitations specified in the User's Manual, Part 1.

Spare Battery

You can buy a spare handset battery (AT&T Battery 2401, SKU# 91077, sold separately) and keep it charged in the base at all times.

In the event of a power failure, a fully charged battery in the spare battery compartment will allow you to make and receive calls from the cordless handset only for up to 2 ½ hours.

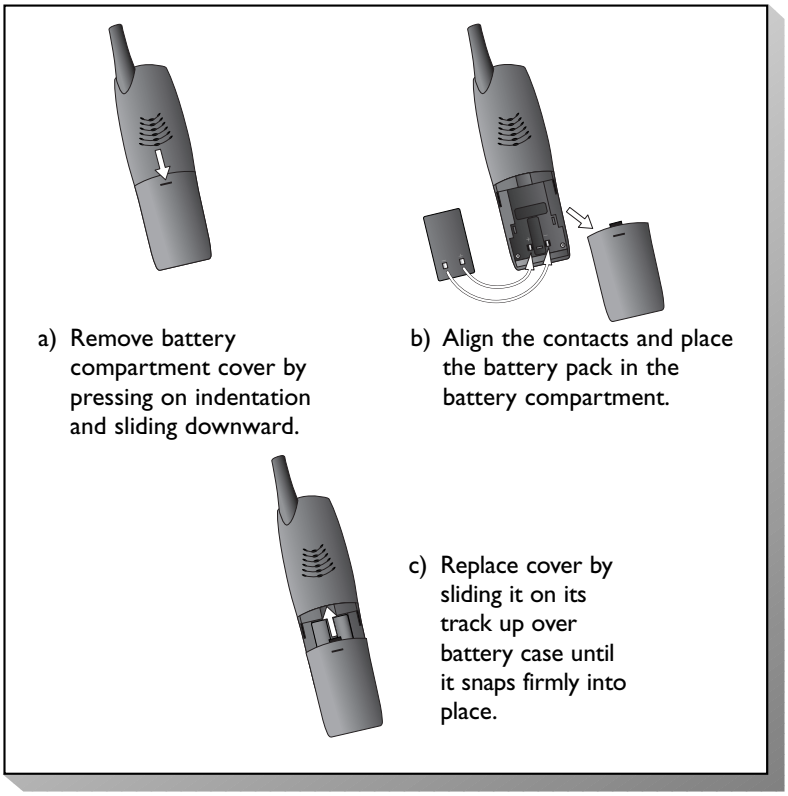
The spare battery will fully charge in 24 hours.



Replace the Handset Battery Pack

1 Install the handset battery.
Use only AT&T Battery 2401, SKU# 91077.

2 Charge the handset battery.
- Place the handset in the base.
- Charge the battery for at least 12 hours. After the first charge, the battery will charge in eight hours.



a) Remove battery compartment cover by pressing on indentation and sliding downward.

b) Align the contacts and place the battery pack in the battery compartment.

c) Replace cover by sliding it on its track up over battery case until it snaps firmly into place.

IN CASE OF DIFFICULTY

If you have difficulty operating this phone, try the suggestions below. For Customer Service, visit our website at www.telephones.att.com or call 1-800-222-3111. Please retain your receipt as your proof of purchase.

PHONE

PROBLEM	SOLUTION
If the phone does not work at all, check these items first:	• Make sure the power cord is plugged into the base and an electrical outlet not controlled by a wall switch. • Make sure the telephone line cord is plugged firmly into the base unit and the telephone jack. • Make sure the battery pack is installed correctly.

If the above suggestions do not solve the problem, try re-initializing the handset and base (see "To re-initialize the handset and base" on page 61).

PROBLEM	SOLUTION
If you have no dial tone:	Check all the previous suggestions. If you still do not hear a dial tone, disconnect the phone and try another phone in the same jack. If there is no dial tone on that phone either, the problem is probably in your wiring or local service.

PROBLEM	SOLUTION
If you hear two beeps when you try to use the handset:	• The handset and base are not communicating properly. You might be out of range. Move closer to the base and try again. • If moving closer to the base does not help, follow the directions "To re-initialize the handset and base" on page 60.

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PHONE

PROBLEM	SOLUTION
To re-initialize the handset and base:	• Disconnect the power to the base. • Remove spare battery pack (if installed). • Remove the handset battery pack. • Wait at least 15 seconds. • Insert the handset battery pack. • Connect the power to the base.
PROBLEM	**SOLUTION**
If you hear noise or interference when using the phone:	• You may be out of range. Move closer to the base. • Household appliances plugged into the same circuit as the base can sometimes cause interference. Try moving the appliance or the base to another outlet. • The layout of your home or office may be limiting the operating range. Try moving the base to another location, preferably on an upper floor. • Using the handset near household appliances (microwaves, computers, televisions, stereos, etc.) can sometimes cause interference. Move away from appliances while using the handset.
PROBLEM	**SOLUTION**
If your handset displays ENTER BASE ID or NO BASE SUBSCRIPTION	It is necessary to register the handset to the base. Please follow instructions under REGISTER AN ADDITIONAL HANDSET on page 5 of this manual.

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PHONE

PROBLEM	SOLUTION
If the phone does not ring when you receive a call:	• Make sure the ringer is on. • Make sure the telephone line cord is connected firmly to the base and the telephone jack. • Make sure the AC adapter is plugged firmly into an electrical outlet not controlled by a wall switch. • You might be too far from the base; move closer. • You might have too many extension phones on your telephone line to allow all of them to ring. Try unplugging some of them.

CALLER ID

PROBLEM	SOLUTION
If the caller's name or phone number is not displayed:	• Make sure you subscribe to Caller ID service from your local telephone company. • Make sure the battery is charged. • Caller ID service might not work when the phone is connected to a Private Branch Exchange (PBX).

PROBLEM	SOLUTION
If the caller's name or phone number is not displayed during Call Waiting:	• You should call your service provider to confirm that you subscribe to combined Caller ID with Call Waiting service. • Caller ID information received during Call Waiting is displayed only on the handset that is in use. • Make sure the battery is charged.

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ANSWERING SYSTEM

PROBLEM	SOLUTION
If messages are incomplete:	• If a caller leaves a very long message, part of it may be lost when the system disconnects the call after four minutes. • If the caller pauses for more than seven seconds, the system stops recording and disconnects the call. • If the system's memory becomes full during a message, the system stops recording and disconnects the call.

PROBLEM	SOLUTION
If you have difficulty hearing messages:	Check the volume setting.

PROBLEM	SOLUTION
If callers are unable to leave messages in Mailbox 2 or 3:	Make sure caller is dialing from a touch tone phone.

PROBLEM	SOLUTION
If the system does not answer after the correct number of rings:	• Make sure that the answering system is on. • If Toll Saver is on, the number of rings changes to two when you have new messages. • In some cases, the system may be affected by the ringing system used by the local telephone company. • If the memory is full or the system is off, the system answers after 10 rings.

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ANSWERING SYSTEM

PROBLEM	SOLUTION
If CL appears in the message window:	You need to reset the clock. The answering system clock is not set automatically with incoming Caller ID information.

PROBLEM	SOLUTION
If the system does not respond to commands from a remote touch tone phone:	• Make sure you are calling from a touch tone phone. When you dial a number, you should hear tones. If you hear clicks instead, the phone is not a touch tone telephone. • The answering system may not detect the Remote Access Code while your announcement is playing. Try waiting until the announcement is over before entering the code. • Make sure you enter your Remote Access Code correctly. • There may be noise or interference on the phone line you are using. Press keys firmly.

PROBLEM	SOLUTION
If your outgoing announcement isn't clear:	• When you record your announcement, make sure you speak in a normal tone of voice, about nine inches from the base. • Make sure there is no "background" noise (TV, music, etc.) while you are recording.

DEFAULT SETTINGS

DEFAULT SETTINGS

FUNCTION:	DEFAULT SETTING:
Handset Volume	2
Ringer Volume	3
Ringer Melody	1
Keypad Tone	ON
Remote Access Code	50
Clock Mode	ON
Message Alert	OFF
Announce Only	OFF
Number of Rings	4
Call Screening	ON

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TECHNICAL SPECIFICATIONS

TECHNICAL SPECIFICATIONS

RF Frequency Band (Handset to base)	2400 MHz – 2483.5 MHz
RF Frequency Band (Base to handset)	5725 MHz – 5850 MHz
Number of Channels	95
Channel Spacing	864 kHz
Handset Transmit Power	+23 dBm
Base Transmit Power	+29 dBm
Sensitivity	–93 dBm
Modulation	GFSK
Operating Temperature	0°C – 50°C
Base Unit Voltage (AC Voltage, 60Hz)	96 – 127 Vrms
Base Unit Voltage (DC Adapter Output)	7 Vdc @ 1A
Handset Voltage (2-Cell NiMH Battery)	2.0 – 3.0 Vdc, 1400mAh

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